

2023-2024

LAUNDRY ON CAMPUS

AUXILIARY SERVICES





Master LaundryConnect Web Page

- A Master “LC” Page accessed by students includes all the features of the app
- Students can select their laundry room and bookmark it on their phone, PC, tablet, etc.
- No special software or download needed –use the app or the web page!

SCAN ME



Auxiliary Services



Master LaundryConnect Web Page

SCAN ME




automatic laundry superior service solutions **LaundryConnect™**

LaundryConnect™ Live Laundry Room Monitoring

Welcome WCSU students to your live, real time laundry room monitoring web page. Please choose from the list below to view your laundry room's current status:

| Location: | Link: |
|------------------------------------|----------------------------|
| Centennial | Click here |
| Fairfield | Click here |
| Grasso 1 | Click here |
| Grasso 3 | Click here |
| Litchfield | Click here |
| Newbury 2 | Click here |
| Newbury 3 | Click here |
| Newbury 4 | Click here |
| Newbury 5 | Click here |
| Pinney 1 | Click here |
| Pinney 2 | Click here |
| Pinney 3 | Click here |
| Pinney 4 | Click here |
| Pinney 5 Right "D" | Click here |
| Pinney 5 Left "A" | Click here |
| Pinney 6 | Click here |


WESTERN CONNECTICUT STATE UNIVERSITY
Celebrating 120 Years

© 2015-2023 Automatic Laundry | 45 Border Street, West Newton, MA 02465
Telephone: 1-817-969-4340 | www.automaticlaundry.com

The Power of LaundryConnect™

Technology Platform



- LaundryConnect is the industry's most technologically advanced and accurate laundry machine monitoring system.
- Each washer and dryer is connected in real time 24/7, communicating with our exclusive servers that host on Amazon Web Services.
- LaundryConnect provides students and staff with real time laundry room status on campus.
- Is an Internet enabled 2 - way communication platform. Monitors all machine activity, providing up to date, reporting, service alerts and web based status.



Enhanced Student Experience

- Student's LaundryConnect web page will show availability of the washers and dryers in each laundry room in real time.
- Students can view the listing of machines, their current availability and time remaining.
- Students may opt to be e-mailed when their cycle is finished or when machines become available.
- The web site is viewable on any device that is connected to the Internet with a browser.
- Students can send us a service message or comment directly from the page.

Centennial

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Legend:
In use
Available
4 minutes remaining
Clothes left in machine
Out of order

Toggle compact view

| Machine | Size | Status |
|----------|------------------|-----------|
| Washer 1 | Frontload Washer | Available |
| Washer 2 | Frontload Washer | Available |
| Washer 3 | Frontload Washer | Available |

How to do Laundry

Washing Instructions



Load clothes loosely into washer and close door firmly. If using a pod, insert pod into drum **before** loading clothes into washer.



Add **1/4 cup** of detergent (keeping below max fill line in soap tray). Select cycle type and water temperature and press **START**.

Drying Instructions



Clean lint screen, load clothes, and close door firmly. **Do not dry rubberized materials.**



Select cycle temperature and press **START**.

IMPORTANT

Only use 1/4 cup (half of recommended amount) of detergents to prevent oversudsing.*

*Special detergents are available for front load washers.

What to do if you see...

| | |
|------------|---|
| EFL | Error on Fill Water is not getting to machine, make sure water is turned on. |
| EDL | Error on Door Lock Remove obstruction from door and make sure door is closed properly/firmly. |
| EDO | Error on Door Remove obstruction from door and make sure door is closed properly/firmly. |

In the unlikely event that the washer door does not unlock one minute after the cycle is complete, simply unplug the washer, leave it unplugged for five minutes, push the door inward and pull on handle.

Instruction Signs are placed in every laundry room clear sight for the students

–laminated and in

Pod
Usage

How to Use Tide PODS®



- 1** Toss Tide PODS® Pac into the Drum
- 2** Load Clothes
- 3** Wash in any Temperature and any Machine

If students put them in the soap dispenser instead of the drum they will clog the soap dispenser

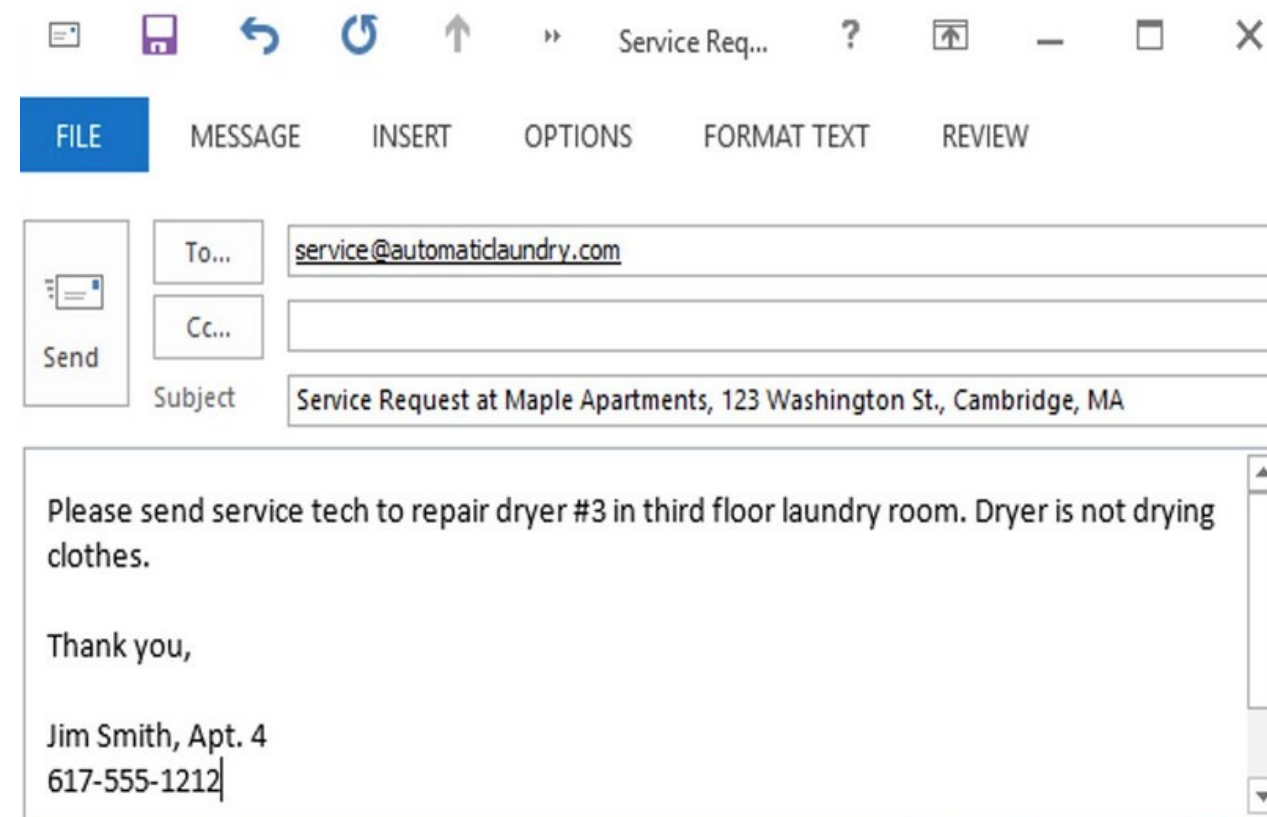
Requesting Service

Available 24/7

CALL AT
(617)-969-4340

EMAIL AT
service@automaticlaundry.com

ONLINE AT
www.automaticlaundry.com



The screenshot shows an email client window titled "Service Req...". The menu bar includes FILE, MESSAGE, INSERT, OPTIONS, FORMAT TEXT, and REVIEW. The "To..." field contains "service@automaticlaundry.com". The "Subject" field contains "Service Request at Maple Apartments, 123 Washington St., Cambridge, MA". The email body text reads: "Please send service tech to repair dryer #3 in third floor laundry room. Dryer is not drying clothes." followed by "Thank you," and "Jim Smith, Apt. 4 617-555-1212".



THANK YOU

EVENT AND CONFERENCE MANAGEMENT

2023-2024