IMPORTANT NOTICE

Dear State Health Plan Member,

Open Enrollment will now be delayed to September 2020 and the transition of all active employees to Anthem Blue Cross Blue Shield will now be delayed to October 1, 2020.

The delayed transition means that all employees, retirees and dependents will remain in the plan and with the carrier that they currently have – with no changes – until Oct. 1, 2020. There will also be no change to medical/prescription or dental rates until that time. Any open enrollment events previously scheduled for in-person or online will be rescheduled. Updates will be provided by the Office of the State Comptroller and your agency’s human resources department as they develop.

This decision was made in recognition of the immense pressures that all agencies, employees and their families (as well as the state’s entire health care system) are facing during the ongoing measures and response related to the COVID-19 pandemic. Additionally, to accommodate potential cancellations of dental procedures, dependents turning 19 years old on or after April 1, 2020 will maintain their dental coverage through December 31, 2020.

While the transition from one carrier to another was not anticipated to disrupt any continuity of care, the Office of the State Comptroller and all its partners want to proceed with extreme caution to ensure the smoothest transition possible.

The Office of the State Comptroller and our health benefits partners are committed to ensuring a successful implementation of this transition and introduction of new benefits features.

In the interim we will continue to provide any information and support that agencies, employees and their families may need - and ensure that all are prepared in advance for the September open enrollment and October transition.

Sincerely,

Kevin Lembo
Connecticut State Comptroller